

**CITY OF CONCORD
CLASS SPECIFICATION**

CLASS TITLE: SERGEANT - PATROL
DEPARTMENT: POLICE
REPORTS TO: LIEUTENANT - PATROL

JOB CODE: 3009
DATE: 2/08

JOB SUMMARY:

Provides actual day-to-day field supervision to Police Officers and serves as the direct link between Police Officers and higher-level management. Supervises the general law enforcement activities of several Police Officers in an assigned activity or on assigned shift. Assists in scheduling work and ensuring proper training of personnel.

ESSENTIAL JOB RESPONSIBILITIES:

Serves as field supervisor over assigned Police Officers; supervises and assists Officers who patrol the streets, businesses, and residential areas within assigned zones in the City of Concord to enforce laws, deter criminal activity, and detect and investigates criminal misconduct.

Monitors radio traffic to determine locations and types of dispatch; ensures the proper deployment of personnel; responds to all incidents as needed, including but not limited to accidents with injuries, fatalities, and shootings; responds as back-up to observe and/or to provide assistance as needed.

Enforces policies and procedures and mediates disputes; counsels personnel regarding job-related problems in order to ensure the most effective, efficient job performance; attempts to lead, motivate, and maintain high morale amongst personnel in order to sustain harmony within the shift, the area command, the Bureau, and the Department.

Observes and properly documents the performance of subordinates; evaluates performance in a fair and accurate manner, citing examples of positive and negative performance; discusses evaluations with Watch Commander and the respective employee.

Establishes and maintains a professional working relationship with supervisor, peers, subordinates, members of outside law enforcement agencies, communications personnel, court personnel, fire department personnel, and other city personnel.

Reviews reports written by assigned Police Officers; checks for accuracy and completeness; monitors the amount of time spent on calls as well as the nature of the calls to which subordinate Officers respond.

Informs subordinate employees of shift rules and regulations so that employees clearly understand what is expected of them.

Provides back-up and may perform tasks assigned to Police Officers as needed; works to ensure the safety of subordinate employees.

Responds to requests for information from the general public, other law enforcement agencies, and local businesses.

Receives and addresses citizen complaints or refers such complaints to the proper authority for investigation.

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Performs equipment and weapons inspections of assigned Officers to ensure that equipment and weapons are clean and functional.

Ensures that vehicles used on the shift are properly maintained.

Testify in courtroom settings; ensures that complete and correct information is relayed to all participants.

Reviews Police Department calls for service and radio traffic to determine locations and types of dispatch; ensures the proper deployment of personnel; responds to all incidents as needed, including accidents with injuries, fatalities, and shootings; responds as back-up to observe and provide assistance as needed.

Reviews call for service and determines whether or not cases warrant more thorough investigation or other special support; determines follow-up of case closure.

Instructs officers in topics as assigned during training sessions; attends in-house training as appropriate.

Coordinates activities (such as undercover drug work, raids, and arrests) of D.E.U. with other units; works closely with supervisors of detectives and juvenile division, as well as other units that may be involved.

Prepares and maintains various reports and records of patrol activity.

Performs other related duties as required.

MATERIALS AND EQUIPMENT USED:

| | | |
|----------------------------|--------------------------|----------------|
| Firearm | Variety of Cameras | Police Radios |
| Emergency Device Switches | Intercom System | Police Vehicle |
| Multiple Line Telephone | Electronic Door Controls | Metal Detector |
| Video Monitors and Cameras | Recorder | Handcuffs |
| Computer Systems Scanner | Computer Printer | Cellular Phone |
| Finger Print Machine | | |

MINIMUM QUALIFICATIONS REQUIRED:

Education and Experience:

Associate's degree in Criminal Justice, Police Science, Public Administration or a related field; plus

Three or more years of progressively responsible related law enforcement experience; or

Any combination of education, training and experience which provides the knowledge, skills and abilities required for the job.

Must be able to work shift as assigned.

Licenses and Certifications:

Valid New Hampshire Driver's License.

Certification as a Peace Officer by the State of New Hampshire.

Firearms Certification.

PR-24 Police Baton Certification, Handcuffing Certification, OC Spray Certification.

Polygraph Examiner Licensure, Certification as an OC Instructor, Certification as a PR-24 Instructor, and Certification as a Tactical Instructor is desirable.

KNOWLEDGE, SKILLS, AND ABILITIES:

Knowledge of:

The principles and practices of sound management and motivational techniques.

Sound disciplinary practices.

Law enforcement techniques, practices, and methods.

Supervising a Patrol shift in the field for the delivery of optimum service.

Personnel practices and applicable legal considerations as they pertain to police department employees.

The practices and procedures for properly completing performance appraisals and avoiding common rating errors.

All pertinent local, state, and federal laws and city ordinances, including but not limited to principal felonies and misdemeanors, juvenile code, and traffic laws.

Constitutional law as it pertains to due process, probable cause, false arrest, suspects rights, and other related issues.

State and federal laws pertaining to civil rights legislation and liability issues.

The legal limitations of the authority of police officers and the proper use of progression of force.

City of Concord Police Department Standard Operating Procedures.

The territory contained within the city limits of Concord, including but not limited to streets, major landmarks, buildings, etc.

Basic business arithmetic.

Methods and techniques of safe and effective operation of all department-issued equipment, especially including personal firearms.

Advanced interview techniques.

Basic crime prevention methods.

The proper procedures for maintaining chains of custody.

Court procedures and courtroom testimony.

Principles of progression of force.

Evidence techniques and methodologies for training and teaching adults.

Characteristics of illegal drugs and drug use, especially identification of drugs and drug users.

Proper English grammar, spelling, and sentence structure.

How to effectively use a computer system to enter and maintain records in a database and generate defined reports as needed.

Skill in:

Effectively participating in undercover assignments.

Dealing effectively with diverse groups.

Effective written and oral communications.

Gaining information from cooperative and uncooperative interviewees.

Using departmental computer system(s) to enter and retrieve information.

Creating, writing, and tracking a departmental budget.

Training and teaching adult employees.

Interpersonal relations.

Conflict resolution.

Operation of an emergency vehicle and its equipment, police radio and portable phones, and other equipment as assigned.

Mental and Physical Abilities to:

Effectively lead and delegate work to subordinates and enable subordinate officers to resolve problems and conflicts whenever possible.

Direct and lead the work of a shift consisting of law enforcement personnel.

Treat subordinates equitably and impartially.

Accurately evaluate the performance of others.

Establish and implement appropriate controls so that work units operate with maximum efficiency.

Instruct others in work methods.

Make effective decisions.

Deploy manpower effectively during emergency situations.

Exercise sound judgment in determining the course of action needed to effectively neutralize difficult and emergency situations.

Facilitate internal problem resolution at the lowest possible level.

Thoroughly understand the work of subordinates in order to effectively answer questions and resolve concerns.

Effectively utilize available resources of people, materials, equipment, and facilities.

Thoroughly understand the work of subordinates in order to effectively answer questions and resolve concerns.

Read, comprehend, and explain all pertinent local, state, and federal laws and city ordinances.

Disseminate knowledge of state and federal laws pertaining to civil rights legislation and liability issues.

Explain the legal limitations of the authority of police officers and the use of progression of force.

Interpret, explain, and administer the City of Concord Police Department Standard Operating Procedures.

Direct others within the city limits of Concord, including but not limited to streets, major landmarks, and buildings.

Acquire knowledge of the demographics and/or cultural diversity of the citizenry in order to effectively respond to or direct the response to situations involving cultural diversity.

Effectively communicate, both orally and in writing.

Establish effective professional relationships with superiors, subordinates, members of other law enforcement agencies, contacts on both sides of the law, and the general public.

Establish a rapport with and effectively explain police actions to the citizenry.

Maintain integrity in a variety of situations.

Work under stressful conditions effectively and professionally.

Effectively and truthfully testify in a courtroom.

Safely operate emergency vehicles and their equipment.

Analyze situations, both emergency and routine, efficiently and accurately, in order to objectively neutralize situations and to determine best courses of action.

Correctly use and instruct others in the use of departmental equipment.

Issue concise, practical, and understandable verbal and written orders.

Prepare clear, concise, and accurate reports and to check the reports of subordinates.

Perform basic business math.

Work undercover effectively, maintaining cover story and persona through deception and planning.

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Work effectively with departmental computer to enter and retrieve information and generate reports.

Perform the duties of the position while intermittently sitting, standing, or stooping.

Frequently lift light and heavy objects.

The employee is required to ascend or descend ladders, stairs, ramps, etc. using feet and legs or hands and arms.

The employee is required to use distance vision, color vision, peripheral vision, and depth perception to accomplish job responsibilities.

The employee is required to reach and extend hands in any direction as well as handle, grasp, hold or otherwise work with hands, as well as finger, pinch, pick, depress, and work primarily with fingers.

Working Conditions:

The employee routinely performs assigned duties in an office or other on-site location as well as from a vehicle.

The employee may be exposed to cold or inclement weather.

The employee may be exposed to noise, dust, dirt, machinery with moving parts, infectious diseases, and irritating chemicals.

The employee is exposed to conditions such as fumes, noxious odors, dusts, mists, gases, and poor ventilation that affect the respiratory system, eyes, or skin.

The employee is occasionally exposed to possible bodily injury from having to deal with violent, mentally deranged, drug-influenced, and/or unpredictable individuals in the course of work.

The work requires the use of protective devices.

This class specification should not be interpreted as all inclusive. It is intended to identify the essential functions and requirements of this job. Incumbents may be requested to perform job-related responsibilities and tasks other than those stated in this specification. Any essential function or requirement of this class will be evaluated as necessary should an incumbent/applicant be unable to perform the function or requirement due to a disability as defined by the Americans with Disabilities Act (ADA). Reasonable accommodation for the specific disability will be made for the incumbent/applicant when possible.