

# CITY OF CONCORD

Automated income and employment verifications from The Work Number® database.

The **City of Concord** uses The Work Number® from Equifax to help complete requests for verification of employment and income for our employees. Please visit [www.theworknumber.com](http://www.theworknumber.com), Email [twinfo@equifax.com](mailto:twinfo@equifax.com), or call **1-800-367-5690**.



## What can theworknumber.com do for me?

Get an Employment Data Report (EDR):  
A consumer report required by the Fair Credit Reporting Act (FCRA) so you can see your personal information and who requested it. We want you to be able to see this report so here's how:

 Fill out the Employment Data Report Request Form and mail or email it to:  
Equifax Workforce Solutions  
ATTN: EDR  
3470 Rider Trail South  
Earth City, MO 63045  
 Email: [EDR@equifax.com](mailto:EDR@equifax.com)  
(Use of secure email function recommended)

Ask for Data Dispute Assistance:  
If you notice something inaccurate on your Employment Data Report (EDR,) call The Work Number Employee Service Center for assistance:

 866-222-5880  
M-F 8:00 am - 8:00 pm (ET)  
 TTY- hearing impaired:  
800-424-0253

**If a Verifying Organization Needs Assistance:**  
(including mortgage lenders, property leasing, financial institutions, a government agency, etc.)

 [theworknumber.com](http://theworknumber.com)  
 800-367-5690  
M-F 8:00 am - 8:00 pm (ET)  
 [member@equifax.com](mailto:member@equifax.com)

Freeze your Information to Verifiers:  
If you would like to put a freeze on your employment information available to verifiers:

 Fill out the Freeze Request Form and mail or email it to:  
Equifax Workforce Solutions  
ATTN: FREEZE  
3470 Rider Trail South  
Earth City, MO 63045  
 Email: [twntfreeze@equifax.com](mailto:twntfreeze@equifax.com) -  
(Use of secure email function recommended)  
 Phone: 1-866-222-5880