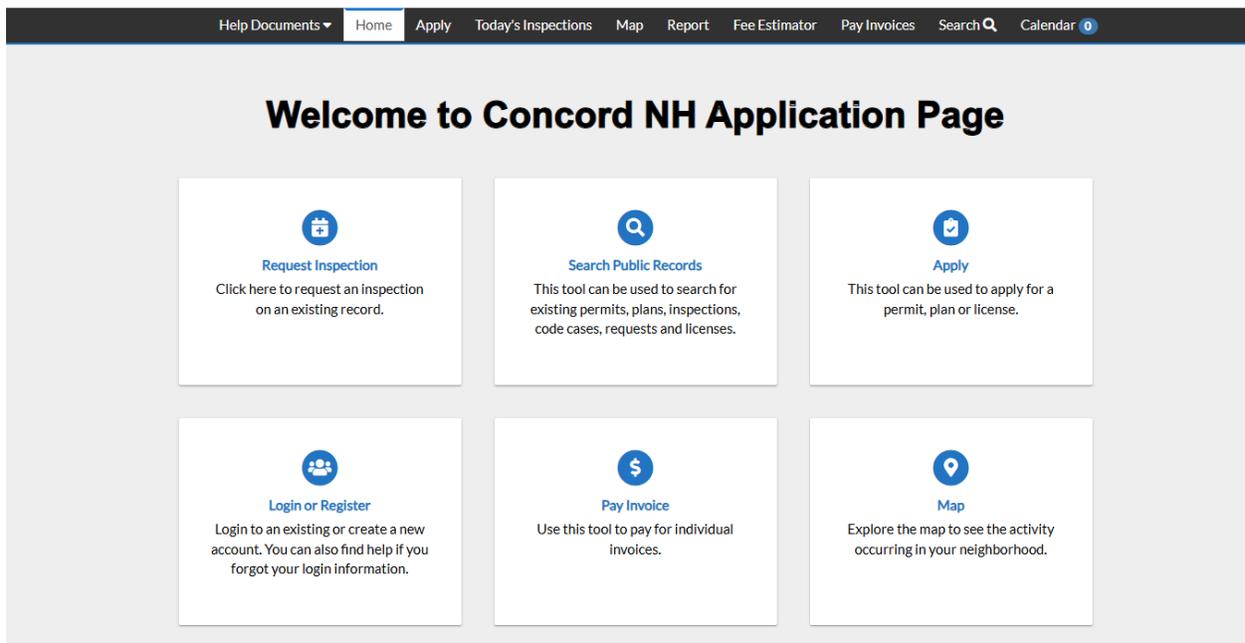


APPLYING FOR A ZONING APPLICATION

1. Go to the Citizen Self Service permit portal by clicking on the link below.

https://egselfservice.concordnh.gov/EnerGov_Prod/SelfService#/home

2. On the screen that appears, click on the “**Apply**” box in the top row.



The screenshot displays the 'Welcome to Concord NH Application Page'. At the top, a dark navigation bar contains the following links: Help Documents, Home, Apply, Today's Inspections, Map, Report, Fee Estimator, Pay Invoices, Search, and Calendar. Below the navigation bar, the main heading reads 'Welcome to Concord NH Application Page'. The page features six service tiles arranged in a 2x3 grid:

- Request Inspection**: Click here to request an inspection on an existing record.
- Search Public Records**: This tool can be used to search for existing permits, plans, inspections, code cases, requests and licenses.
- Apply**: This tool can be used to apply for a permit, plan or license.
- Login or Register**: Login to an existing or create a new account. You can also find help if you forgot your login information.
- Pay Invoice**: Use this tool to pay for individual invoices.
- Map**: Explore the map to see the activity occurring in your neighborhood.

3. On the screen that appears, click on the “PERMITS” box.

Help Documents ▾ Home Apply Today's Inspections Map Report Fee Estimator Pay Invoices Search 🔍 Calendar 📅

Application Assistant

Search for application names and keywords 🔍

[All](#) [Trending](#) **PERMITS** [PLANS](#)

> Show Categories

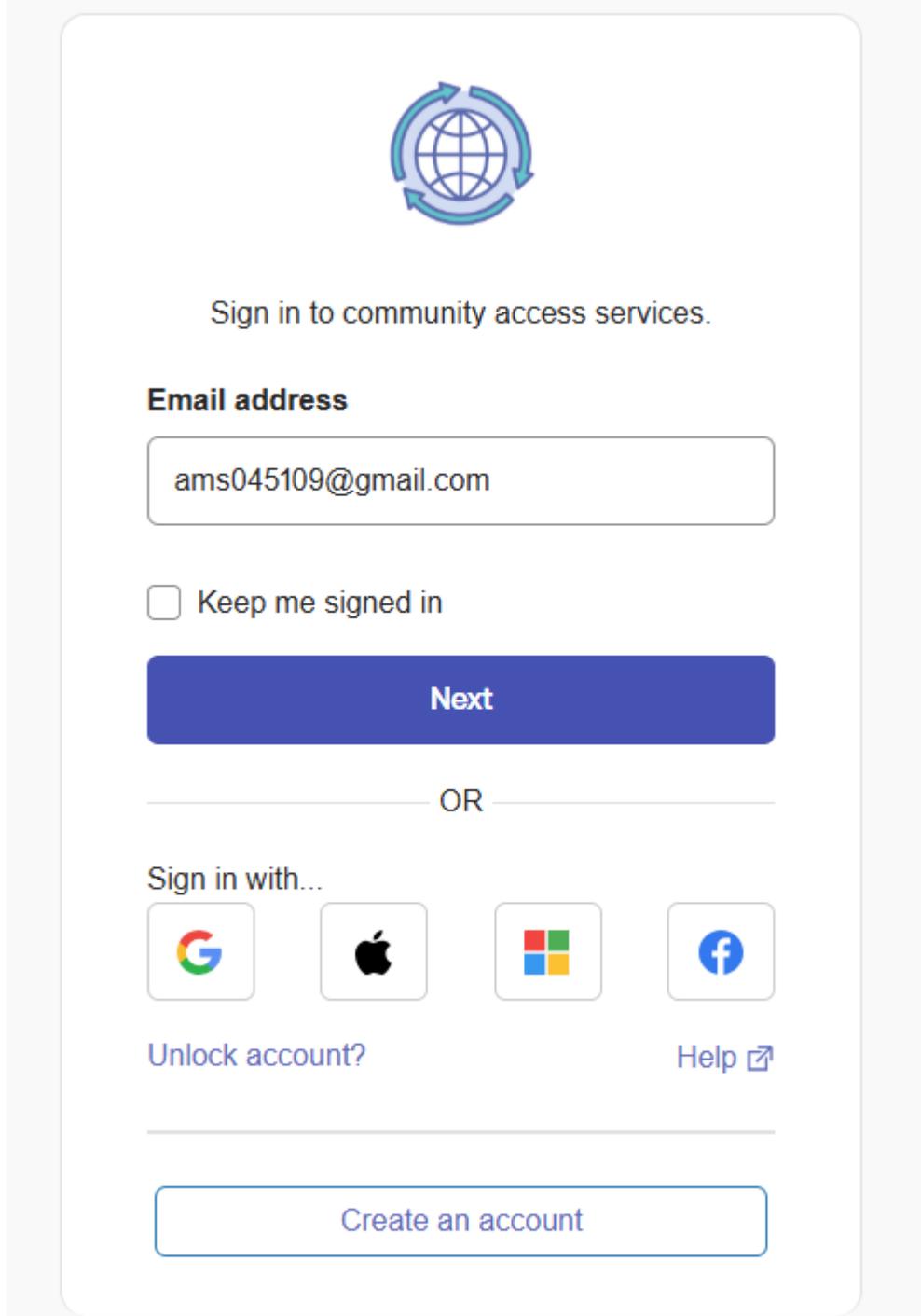
	Commercial Building Permit Category Name: Building Description: This application is for any commercial building permits.	Apply
	Deck Category Name: Building Description: Used for residential and commercial decks	Apply
	Demolition Permit Category Name: Building Description: For use when requesting a permit to demolish a structure.	Apply

4. On the screen that appears, all the Building and Zoning applications appear in alphabetical order. Scroll **ALL THE WAY TO THE BOTTOM** for the Zoning applications.

	ZBA Administrative Appeal Category Name: Zoning	Description: This application is used to appeal the City Planner's official interpretation OR determinations of the Planning Board OR decisions of the Heritage Commission.	Apply
	ZBA City Planner's Interpretation Category Name: Zoning	Description: This application is used to request an official interpretation of the Zoning Ordinance from the City Planner.	Apply
	ZBA Construct A Building On A Mapped Street Location Category Name: Zoning	Description: This application is used to request a building or structure to be placed in a mapped-street location shown on the Official Map, as per Section 28-9-3(e)(4) of the Zoning Ordinance.	Apply
	ZBA Equitable Waiver of Dimensional Requirement Category Name: Zoning	Description: This application is used to request an equitable waiver.	Apply
	ZBA Extension Category Name: Zoning	Description: This application is used to request an extension of an approved ZBA decision.	Apply
	ZBA Relief From Lot With No Frontage Category Name: Zoning	Description: This application is used to apply for relief from RSA 674:41, lots with no frontage.	Apply
	ZBA Request For Rehearing Category Name: Zoning	Description: This application is used to apply for a request to rehear a ZBA case.	Apply
	ZBA Special Exception Category Name: Zoning	Description: This application is used to request a special exception as allowed by the Zoning Ordinance.	Apply
	ZBA Variance Category Name: Zoning	Description: This application is used to request a variance from the Zoning Ordinance.	Apply

5. For instance, if you are applying for a variance, scroll down to “ZBA Variance” and click on “**Apply**” to apply for a variance.

6. Sign in. If you do not already have an account, create one by clicking on “Create an account” at the bottom of the screen.



The screenshot shows a sign-in interface for community access services. At the top center is a blue icon of a globe with three circular arrows around it. Below the icon, the text reads "Sign in to community access services." Underneath is a section labeled "Email address" with a text input field containing "ams045109@gmail.com". Below the input field is a checkbox labeled "Keep me signed in" which is currently unchecked. A large blue button labeled "Next" is positioned below the checkbox. Below the "Next" button is a horizontal line with the word "OR" centered between two short horizontal dashes. Underneath this is the text "Sign in with..." followed by four square icons: Google, Apple, Microsoft, and Facebook. Below the icons are two links: "Unlock account?" on the left and "Help" with an external link icon on the right. At the bottom of the form is a blue-outlined button labeled "Create an account".

7. Once you are signed in, the portal provides instructions on each step to complete and submit the requested application.